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INSURANCE SECTOR EDUCATION
AND TRAINING AUTHORITY

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**INSURANCE SECTOR EDUCATION & TRAINING AUTHORITY
ACCREDITATION EVALUATION REPORT**

PROVIDER CONTACT DETAILS

Registered Name of Provider	:	Training Portal Online (Pty) Ltd
Trading Name of Provider	:	Training Portal Online (Pty) Ltd
Responsible person	:	Lebogang Lesley Mokgoro
Position	:	Managing Director
Telephone	:	(051) 492 0300
Cell Number	:	N/A
Physical Address	:	47 Park Road, Willows, Bloemfontein, Free- State, 9301
Postal Address	:	PO. Box 2984, Bloemfontein, 9301
Alternate Contact	:	Anton Welman
Position	:	Project Manager
Email	:	anton@trainingportal.co.za
Cell Number	:	(N/A
Telephone	:	(051) 492 0300
Company registration number	:	2016 / 514875 / 07
Date of Report	:	29 November 2023
Provider Accreditation Number	:	MOU 130289

1. Introduction

This is a report for the evaluation of an application for secondary accreditation as submitted by **Training Portal Online (Pty) Ltd** as undertaken by the Insurance Sector Education Authority (**INSETA**).

The principal aim of the evaluation process was to determine the following:

- Whether **Training Portal Online (Pty) Ltd** complies with accreditation criteria
- To identify training implementation problems timeously
- To develop support strategies as well as table recommendations

2. Method and Evaluation Process Followed:

2.1. Application by the Provider

The provider completed and submitted an application for accreditation in line with **secondary accreditation** application processes. The application form served as a guide for **INSETA** appointed evaluators to ascertain the provider's capacity to provide education and training services as well to determine the provider's capability to implement learning programmes quality assured by the **INSETA** at application stage.

2.2 Site Inspection

An **INSETA** appointed evaluator conducted an evaluation of the provider's recorded site of operation through a formalized site inspection process, as guided by the criterion detailed in the site visit report template, aimed at determining the provider's capacity to deliver **INSETA** quality assured learning programmes at application stage.

2.3. Provider Interview

N/A

2.4. Outcome of the Evaluation

The provider is informed of the outcome of the evaluation only once the recommendations of the **INSETA** evaluator have been approved.

3. Type of Submission:

First Time Evaluation	
Remedial Evaluation	
Extension of Scope Evaluation	
MOU: Programme Approval	X
Monitoring Site Visit Remedial Evaluation	

4. Accreditation Award

This serves to advise that **Training Portal Online (Pty) Ltd's** application for secondary accreditation has been evaluated and based on the recommendations of the **INSETA's** primary evaluator, **Training Portal Online (Pty) Ltd** has been awarded secondary accreditation on a provisional basis valid until the 30 June 2024.

5. Accreditation Details

Provisional Accreditation	Full Accreditation	Accreditation Not Yet Recommended	Programme Approval (MOU Providers)
			X
Start Date	26 June 2023		
Expiry Date	30 June 2024		
Approved Training Methodology(s)	Face to Face (Facilitated) Contact based learning (Youth Learnerships)		

6. Scope Approval Information

The provider has been awarded scope to deliver the following learning programme:

SAQA ID	Qualification / Learning Programme	NQF Level	Credit Value	Registration Start Date	Registration End Date
49649	Further Education and Training Certificate: Long- Term Insurance, NQF Level 4	4	140	2018-07-01	2023-06-30
57918	National Certificate: Short- Term Insurance	5	120	2018-07-01	2023-06-30

7. General

a) INSETA Management System Training

- At least two provider staff members (one of whom must be the identified data -capturer) are to attend compulsory training on the use of **INSETA's** MIS System as soon as a training date is advertised by the **INSETA**.

b) QMS Review

- In line with education and training best practice, the provider is to review the quality management system at least once annually as per the recommendations issued by the **INSETA**.

Failure to submit or implement any of the above, within the timeframes indicated, will result in a decision to withdraw or amend the provider's award of accreditation.

8. Accreditation Conditions

Please note the following: *The provider's award of accreditation is dependent on the provider's alignment to the following criteria which are conditions of accreditation:*

- Training Portal Online (Pty) Ltd** has been awarded **secondary accreditation on a provisional basis** valid until the **30 June 2024**.
- A request to renew or extend an award of accreditation must be requested in writing and must reach the **INSETA** at least three (3) months prior to a provider's recorded accreditation end date.
- Training Portal Online (Pty) Ltd** will be required to comply with the **INSETA's** reporting procedures during the provider's period of accreditation award.

- d) This approval is subject to ongoing monitoring and evaluation of your organisation as well as of the approved learning programmes related to the provider's specified scope of unit standards and or qualifications.
- e) Accreditation scope, as well as any extensions, will depend on the training provider's successful delivery against the **INSETA's** policies and procedures, and this will remain an ongoing condition of accreditation.
- f) Accreditation scope as well as any extensions will depend on the training provider's successful delivery against **INSETA** policies and procedures and any conditions attaching specifically to this approval which may be stated separately.
- g) The **INSETA** reserves the right to conduct a site visit at your premises and or delivery site (s) at any stage of the stipulated accreditation period.
- h) This accreditation does not automatically cover new unit standards or qualifications that may replace reviewed ones. Applications should be made separately to extend the provider's accreditation scope.
- i) Accreditation is dependent on the provider's successful alignment to the **INSETA's** quality assurance policies, procedures and criteria for the duration of the organisation's accreditation and related scope approval with the **INSETA**.
- j) Accreditation scope remains **provisional for the period stipulated and is conditional until at least one assessment intervention is successfully delivered, verified and approved** by the **INSETA**.
- k) The provider's accreditation end date is subject to applicable legislation and delegation governing the operations of the **INSETA** during the period of the provider's accreditation award.
- l) Accreditation is also dependant on the currency of unit standards or qualifications that have been awarded to the provider. Should currently registered NQF qualifications expire, be replaced or be repealed prior to the end date of the provider's accreditation cycle, the actual life of the expired qualification takes precedence over the provider's accreditation period.

Finally, the **INSETA** congratulates **Training Portal Online (Pty) Ltd** on the provider's achievement.



Education, Training and Quality Assurance (ETQA) Manager

11/12/2023

Date